

Product Change Notice

PCN Number: 42506 Rev 1.0
Notice Type: End of Life
Product / Series: 8x08S / 8708P / 8716P/R Series Hybrid Recorders
Reason: Planned Obsolescence – Superseded by newer product offering

Effective November 30, 2024, March Networks will declare all 8x08S / 8708P / 8716P/R Series Hybrid Recorders End-of-Life (EOL). March Networks continue to provide bug fixes, maintenance releases, workarounds or patches for software bugs for this product as per the key dates table below. Any products sold after the last time buy date will be held to the end of support date listed below.

Table I: Key Dates

Phase	Description	Date
Effective Date	Date announcement goes into effect.	November 30, 2024
Last Time Buy	Last date March Networks will commit to having product available for sale (or until supplies last). March Networks will continue to sell EOL product after this date as supplies allow.	June 30, 2025*
Last Ship Date	Last date March Networks will ship product with full warranty.	December 31, 2025
End of Repair Date	Last date that March Networks will commit to repairing returned product.	December 31, 2028
End of Support Date	Last date that March Networks will commit to ensuring that these products will remain compatible with other software components or providing any software updates to resolve issues.	December 31, 2028

*Unless otherwise noted.

Table II: Affected Products

Discontinued Part Number	Discontinued Product	Replacement Part Number	Replacement Product
28568-xxx	NVR 8508S G1	41664-xxx	NVR EL08 G1
		38953-xxx	NVR X0408 G1
28570-xxx	NVR 8708S G1	41664-xxx	NVR EL08 G1
		38953-xxx	NVR X0408 G1
40346-xxx	NVR 8708P G1	41665-xxx	NVR EL08 G1
34246-xxx	NVR 8716P G1	41665-xxx	NVR EL16 G1
		38291-xxx	NVR X1216S G1
39077-xxx	NVR 8716PR G1	38291-xxx	NVR X1216S G1

Table III: Affected Extended Warranty

Extended warranty is available only until the PCN Effective Date.

Discontinued Part Number	Discontinued Warranty	Replacement Part Number	Replacement Warranty
35378	WTY NVR 8xxx 04-08CH 0x0 EXT 1YR		<i>Refer to recommended replacement product warranty terms and its available extended warranty.</i>
35379	WTY NVR 8xxx 04-08CH 0x0 EXT 2YR		
35375	WTY NVR 8x16 0x0 EXT 1YR		
35376	WTY NVR 8x16 0x0 EXT 2YR		

Table IV: Affected Accessories / Replacement Parts

Affected accessories will be available while supplies last up to one year prior to End or Repair date.

Discontinued Part Number	Discontinued Accessories & Replacement Parts	Replacement Part Number	Replacement Accessories & Replacement Parts
29029	HW 67xx & 8xxx 08CH ENCL TAMPER PROOF		<i>Refer to recommended replacement product and its available accessories.</i>
28934	MNT 6708 & 8xxx 08CH BRKT WALL I/D		
28059	HW 8xxx 08-32CH G1 HDD 2TB		
28849	HW 67xx & 8xxx 08-32CH G1 HDD 4TB		
31774	HW 8xxx 08-32CH G1 HDD 6TB		
33124	HW 8xxx 08-32CH G1 HDD 8TB		
36779	HW 8xxx 08-32CH G1 HDD 12TB		
37921	HW 8xxx 08-32CH G1 HDD 16TB		

Company Overview

March Networks® helps organizations transform video into business intelligence through the integration of surveillance video, analytics, and data from business systems and IoT devices. Companies worldwide use our software solutions to improve efficiency and compliance, reduce losses and risk, enhance customer service and compete more successfully. With deep roots in video security and networking, March Networks is also recognized as the leader in scalable, enterprise-class video management and hosted services. We are proud to work with many of the world's largest financial institutions, retail brands, cannabis operators and transit authorities, and deliver our software and systems through an extensive distribution and partner network in more than 70 countries. Founded in 2000, March Networks is headquartered in Ottawa, Ontario, Canada. For more information, please visit www.marchnetworks.com.

Customer Support and Assistance

Certified partners can telephone our Technical Support team Monday to Friday during business hours or email at any time.

North America, South America, & Asia Pacific

Telephone – 1 613 591 1441

Toll Free (US & Canada) – 1 800 472 0116

Email – techsupport@marchnetworks.com

Europe, Middle East, & Africa

Telephone – +39 0362 17935 extension 3

Email – supporteurope@marchnetworks.com

If you have purchased a March Networks solution through one of our Certified Partners, please contact your representative directly for first level technical support and assistance with RMA services.

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