

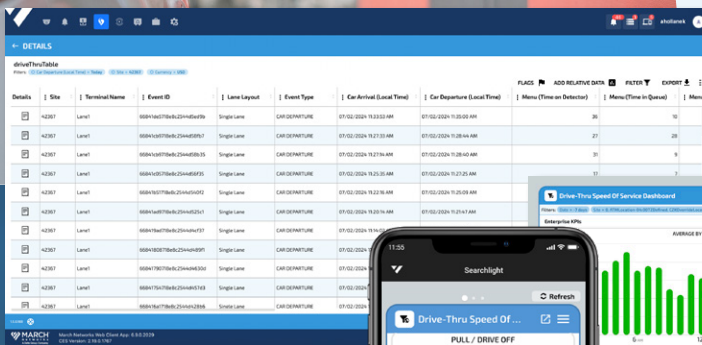
Optimize Your Drive-Thru with Real-Time Insights and Smart Rules



The **Searchlight Cloud Drive-Thru Dashboard** delivers important insights into your drive-thru by leveraging video surveillance, real-time notifications through Smart Rules, and integrations with systems like HME. By capturing detailed data on vehicle dwell time, transactions, and service speed, this premium dashboard enables immediate problem-solving and more efficient long-term management of your drive-thru operations.

KEY BENEFITS

- Reduce wait times
- Receive real-time alerts for immediate response
- Make better use of resources
- Increase throughput
- Enhance customer satisfaction
- Gain valuable data across locations



Details	Site	Terminal Name	Event ID	Lane Layout	Event Type	Car Arrived (Local Time)	Car Departure (Local Time)	PLATE	ADD RELATIVE CLOCK	FILTERS	EXPORT
	42367	Lane1	68841687786b220a494979	Single Lane	CAR DEPARTURE	07:02:0204 10:20:00 AM	07:02:0204 10:20:00 AM				
	42367	Lane1	68841687786b220a494979	Single Lane	CAR DEPARTURE	07:02:0204 10:21:00 AM	07:02:0204 10:28:40 AM				
	42367	Lane1	68841687786b220a494979	Single Lane	CAR DEPARTURE	07:02:0204 10:21:00 AM	07:02:0204 10:28:40 AM				
	42367	Lane1	68841687786b220a494979	Single Lane	CAR DEPARTURE	07:02:0204 10:21:00 AM	07:02:0204 10:21:00 AM				
	42367	Lane1	68841687786b220a494979	Single Lane	CAR DEPARTURE	07:02:0204 10:21:00 AM	07:02:0204 10:21:00 AM				
	42367	Lane1	68841687786b220a494979	Single Lane	CAR DEPARTURE	07:02:0204 10:21:00 AM	07:02:0204 10:21:00 AM				
	42367	Lane1	68841687786b220a494979	Single Lane	CAR DEPARTURE	07:02:0204 10:21:00 AM	07:02:0204 10:21:00 AM				
	42367	Lane1	68841687786b220a494979	Single Lane	CAR DEPARTURE	07:02:0204 10:21:00 AM	07:02:0204 10:21:00 AM				
	42367	Lane1	68841687786b220a494979	Single Lane	CAR DEPARTURE	07:02:0204 10:21:00 AM	07:02:0204 10:21:00 AM				
	42367	Lane1	68841687786b220a494979	Single Lane	CAR DEPARTURE	07:02:0204 10:21:00 AM	07:02:0204 10:21:00 AM				



Searchlight Cloud Drive-Thru Dashboard in Action



RESTAURANTS

BEFORE SEARCHLIGHT CLOUD

Bottleneck causing slowdowns in the drive-thru stack and lack of resources and data to identify the cause.

AFTER SEARCHLIGHT CLOUD

Certain menu items were consistently causing slower drive-thru service.

RESULTS

Optimized the drive-thru menu board offerings based on service times.



FINANCIAL INSTITUTIONS

BEFORE SEARCHLIGHT CLOUD

Difficulty in tracking and analyzing customer usage of drive-thru ATMs and ITMs.

AFTER SEARCHLIGHT CLOUD

Accurately counted ATM and ITM customers, tracking how and when they use the service.

RESULTS

Gained important insights into customer behavior and preferences, used to make informed decisions on drive-thru service enhancements and investments.



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to Learn More



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