

## Product Change Notice

**PCN Number:** 42280 Rev 1.0  
**Notice Type:** End of Life  
**Product / Series:** 8724V Series Tribrid IP Recorders  
**Reason:** End-of-Life Notice

Effective June 30, 2024 March Networks will declare all 8724V Series Tribrid recorders End-of-Life (EOL). March Networks continue to provide bug fixes, maintenance releases, workarounds or patches for software bugs for this product as per the key dates table below. Any products sold after the last time buy date will be held to the end of support date listed below.

**Table I: Key Dates**

Phase	Description	Date
<b>Effective Date</b>	Date announcement goes into effect.	June 30, 2024
<b>Last Time Buy</b>	Last date March Networks will commit to having product available for sale (or until supplies last). March Networks will continue to sell EOL product after this date as supplies allow.	December 31, 2024
<b>Last Ship Date</b>	Last date March Networks will ship product with full warranty.	June 30, 2025
<b>End of Repair Date</b>	Last date that March Networks will commit to repairing returned product.	June 30, 2030
<b>End of Support Date</b>	Last date that March Networks will commit to ensuring that these products will remain compatible with other software components or providing any software updates to resolve issues.	June 30, 2030

**Table II: Affected Products**

Discontinued Part Number	Discontinued Product	Replacement Part Number	Replacement Product
35460-xxx	NVR 8724V G1 NNN	39120-XXX 39121-XXX	NVR X1224R G1 NVR X1224S G1
35470-xxx	NVR 8724V G1 PPN		
35471-xxx	NVR 8724V G1 HHN		
35473-xxx	NVR 8724V G1 PPP		
35474-xxx	NVR 8724V G1 HHH		
35476-xxx	NVR 8724V G1 PHH		
35477-xxx	NVR 8724V G1 PPH		
35972-xxx	NVR 8724V G1 HNN		
36132-xxx	NVR 8724V G1 PNN		
36133-xxx	NVR 8724V G1 PHN		

**Table III: Affected Extended Warranty**

Extended warranty is available only until the Last Time Buy date.

Discontinued Part Number	Discontinued Warranty	Replacement Part Number	Replacement Warranty
35585	WTY NVR 8724 0x0 EXT 1YR	39971	WTY NVR X1224 0x0 EXT 1YR
35586	WTY NVR 8724 0x0 EXT 2YR	39972	WTY NVR X1224 0x0 EXT 2YR

**Table IV: Affected Accessories / Replacement Parts**

Affected accessories will be available while supplies last up to one year prior to End or Repair date.

Discontinued Part Number	Discontinued Accessories & Replacement Parts	Replacement Part Number	Replacement Accessories & Replacement Parts
35461	HW 8724V G1 PSU	<i>Refer to recommended replacement product and its available accessories.</i>	
35462	HW 8724V G1 BTRY		
35463	HW 8724V G1 FAN		
35465	HW 8724V G1 CCA POE CARD		
35466	HW 8724V G1 CCA HDoC CARD		

## Company Overview

March Networks® helps organizations transform video into business intelligence through the integration of surveillance video, analytics, and data from business systems and IoT devices. Companies worldwide use our software solutions to improve efficiency and compliance, reduce losses and risk, enhance customer service and compete more successfully. With deep roots in video security and networking, March Networks is also recognized as the leader in scalable, enterprise-class video management and hosted services. We are proud to work with many of the world's largest financial institutions, retail brands, cannabis operators and transit authorities, and deliver our software and systems through an extensive distribution and partner network in more than 70 countries. Founded in 2000, March Networks is headquartered in Ottawa, Ontario, Canada. For more information, please visit [www.marchnetworks.com](http://www.marchnetworks.com).

## Customer Support and Assistance

Certified partners can telephone our Technical Support team Monday to Friday during business hours or email at any time.

### North America, South America, & Asia Pacific

Telephone – 1 613 591 1441

Toll Free (US & Canada) – 1 800 472 0116

Email – [techsupport@marchnetworks.com](mailto:techsupport@marchnetworks.com)

### Europe, Middle East, & Africa

Telephone – +39 0362 17935 extension 3

Email – [supporteurope@marchnetworks.com](mailto:supporteurope@marchnetworks.com)

If you have purchased a March Networks solution through one of our Certified Partners, please contact your representative directly for first level technical support and assistance with RMA services.

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