

Product Change Notice

PCN Number: 42204 Rev 1.0
Notice Type: End of Life
Product / Series: Recorder Appliances and Accessories with 10TB HDDs
Reason: Vendor and Supply Constraints

Effective June 30, 2024 March Networks will declare all 8000 Series, X-12 Series, IPX Series, EL Series and Accessories utilizing 10TB HDDs to be End-of-Life (EOL) due to vendor and supply constraints.

March Networks continue to provide bug fixes, maintenance releases, workarounds or patches for software bugs for this product as per the key dates table below. Any products sold after the last time buy date will be held to the end of support date listed below.

Table I: Key Dates

Phase	Description	Date
Announcement Date	Date announcement was delivered to customer base.	June 30, 2024
Last Time Buy	Last date March Networks will commit to having product available for sale (or until supplies last). March Networks will continue to sell EOL product after this date as supplies allow.	June 30, 2024
Last Ship Date	Last date March Networks will ship product with full warranty.	December 31, 2024
End of Repair Date	Last date that March Networks will commit to repairing returned product.	December 31, 2029
End of Support Date	Last date that March Networks will commit to ensuring that these products will remain compatible with other software components or providing any software updates to resolve issues.	December 31, 2029

Table II: Affected Products

Discontinued Part Number	Discontinued Product	Replacement Part Number	Replacement Product
8000 Series			
28065-129	NVR 8732R G1 HDD 4x10TB LX	28065-133	NVR 8732R G1 HDD 4x12TB LX
28066-126	NVR 8532R G1 HDD 1x10TB LX	<i>Please contact your sales representative.</i>	
28066-127	NVR 8532R G1 HDD 2x10TB LX	28066-131	NVR 8532R G1 HDD 2x12TB LX
28066-129	NVR 8532R G1 HDD 4x10TB LX	28066-133	NVR 8532R G1 HDD 4x12TB LX
28067-127	NVR 8532S G1 HDD 2x10TB LX	<i>Please contact your sales representative.</i>	
28067-129	NVR 8532S G1 HDD 4x10TB LX	28067-133	NVR 8532S G1 HDD 4x12TB LX
28068-129	NVR 8516S G1 HDD 4x10TB LX	28068-133	NVR 8516S G1 HDD 4x12TB LX
28568-119	NVR 8508S G1 HDD 2x10TB LX	28568-121	NVR 8508S G1 HDD 2x12TB LX
28570-119	NVR 8708S G1 HDD 2x10TB LX	28570-121	NVR 8708S G1 HDD 2x12TB LX
28646-126	NVR 8516R G1 HDD 1x10TB LX	<i>Please contact your sales representative.</i>	
28646-128	NVR 8516R G1 HDD 3x10TB LX	<i>Please contact your sales representative.</i>	
28646-129	NVR 8516R G1 HDD 4x10TB LX	28646-133	NVR 8516R G1 HDD 4x12TB LX
34246-119	NVR 8716P G1 HDD 2x10TB LX	34246-121	NVR 8716P G1 HDD 2x14TB LX
35692-129	NVR 8516SR G1 HDD 4x10TB LX	35692-133	NVR 8516SR G1 HDD 4x12TB LX
35693-129	NVR 8516RR G1 HDD 4x10TB LX	35693-133	NVR 8516RR G1 HDD 4x12TB LX
39077-119	NVR 8716PR G1 HDD 2x10TB	39077-121	NVR 8716PR G1 HDD 2x12TB
40346-119	NVR 8708P G1 HDD 2x10TB LX	40346-121	NVR 8708P G1 HDD 2x12TB LX
8724V Series			
35470-109	NVR 8724V G1 PPN HDD 1x10TB	35470-111	NVR 8724V G1 PPN HDD 1x12TB
35470-110	NVR 8724V G1 PPN HDD 2x10TB	35470-112	NVR 8724V G1 PPN HDD 2x12TB
35471-109	NVR 8724V G1 HHN HDD 1x10TB	35471-111	NVR 8724V G1 HHN HDD 1x12TB
35471-110	NVR 8724V G1 HHN HDD 2x10TB	35471-112	NVR 8724V G1 HHN HDD 2x12TB
35473-109	NVR 8724V G1 PPP HDD 1x10TB	35473-111	NVR 8724V G1 PPP HDD 1x12TB
35473-110	NVR 8724V G1 PPP HDD 2x10TB	35473-112	NVR 8724V G1 PPP HDD 2x12TB
35474-109	NVR 8724V G1 HHH HDD 1x10TB	35474-111	NVR 8724V G1 HHH HDD 1x12TB
35474-110	NVR 8724V G1 HHH HDD 2x10TB	35474-112	NVR 8724V G1 HHH HDD 2x12TB
35476-109	NVR 8724V G1 PHH HDD 1x10TB	35476-111	NVR 8724V G1 PHH HDD 1x12TB
35476-110	NVR 8724V G1 PHH HDD 2x10TB	35476-112	NVR 8724V G1 PHH HDD 2x12TB
35477-109	NVR 8724V G1 PPH HDD 1x10TB	35477-111	NVR 8724V G1 PPH HDD 1x12TB
35477-110	NVR 8724V G1 PPH HDD 2x10TB	35477-112	NVR 8724V G1 PPH HDD 2x12TB
35972-109	NVR 8724V G1 HNN HDD 1x10TB	35972-111	NVR 8724V G1 HNN HDD 1x12TB
35972-110	NVR 8724V G1 HNN HDD 2x10TB	35972-112	NVR 8724V G1 HNN HDD 2x12TB
36132-109	NVR 8724V G1 PNN HDD 1x10TB	36132-111	NVR 8724V G1 PNN HDD 1x12TB
36132-110	NVR 8724V G1 PNN HDD 2x10TB	36132-112	NVR 8724V G1 PNN HDD 2x12TB
36133-109	NVR 8724V G1 PHN HDD 1x10TB	36133-111	NVR 8724V G1 PHN HDD 1x12TB
36133-110	NVR 8724V G1 PHN HDD 2x10TB	36133-112	NVR 8724V G1 PHN HDD 2x12TB
X-12 Series			
38290-126	NVR X1216R G1 HDD 1x10TB	<i>Please contact your sales representative.</i>	
38290-129	NVR X1216R G1 HDD 4x10TB	38290-133	NVR X1216R G1 HDD 4x12TB
38291-126	NVR X1216S G1 HDD 1x10TB	<i>Please contact your sales representative.</i>	
38291-127	NVR X1216S G1 HDD 2x10TB	<i>Please contact your sales representative.</i>	
38291-129	NVR X1216S G1 HDD 4x10TB	38291-133	NVR X1216S G1 HDD 4x12TB
38292-126	NVR X1232R G1 HDD 1x10TB	<i>Please contact your sales representative.</i>	
38292-127	NVR X1232R G1 HDD 2x10TB	<i>Please contact your sales representative.</i>	
38292-129	NVR X1232R G1 HDD 4x10TB	38292-133	NVR X1232R G1 HDD 4x12TB
38293-126	NVR X1232S G1 HDD 1x10TB	<i>Please contact your sales representative.</i>	
38293-129	NVR X1232S G1 HDD 4x10TB	38293-133	NVR X1232S G1 HDD 4x12TB
38682-126	NVR X1248R G1 HDD 1x10TB	<i>Please contact your sales representative.</i>	
38682-127	NVR X1248R G1 HDD 2x10TB	38682-131	NVR X1248R G1 HDD 2x12TB
38682-128	NVR X1248R G1 HDD 3x10TB	<i>Please contact your sales representative.</i>	
38682-129	NVR X1248R G1 HDD 4x10TB	38682-133	NVR X1248R G1 HDD 4x12TB

38683-127	NVR X1264R G1 HDD 2x10TB	<i>Please contact your sales representative.</i>	
38683-128	NVR X1264R G1 HDD 3x10TB	<i>Please contact your sales representative.</i>	
38683-129	NVR X1264R G1 HDD 4x10TB	38683-133	NVR X1264R G1 HDD 4x12TB
39120-126	NVR X1224R G1 HDD 1x10TB	<i>Please contact your sales representative.</i>	
39120-127	NVR X1224R G1 HDD 2x10TB	39120-131	NVR X1224R G1 HDD 2X12TB
39120-129	NVR X1224R G1 HDD 4x10TB	39120-133	NVR X1224R G1 HDD 4x12TB
39121-126	NVR X1224S G1 HDD 1x10TB	<i>Please contact your sales representative.</i>	
39121-129	NVR X1224S G1 HDD 4x10TB	39121-133	NVR X1224S G1 HDD 4x12TB
41072-129	NVR X1232R G1 HDD 4x10TB BIS	<i>Please contact your sales representative.</i>	
41073-129	NVR X1248R G1 HDD 4x10TB BIS	<i>Please contact your sales representative.</i>	
41074-127	NVR X1264R G1 HDD 2x10TB BIS	<i>Please contact your sales representative.</i>	
IPX Series			
41022-109	NVR X32 G1 HDD 1x10TB	<i>Please contact your sales representative.</i>	
41022-110	NVR X32 G1 HDD 2x10TB	<i>Please contact your sales representative.</i>	
41022-112	NVR X32 G1 HDD 4x10TB	41022-120	NVR X32 G1 HDD 4x12TB
41022-114	NVR X32 G1 HDD 6x10TB	41022-122	NVR X32 G1 HDD 6x12TB
41022-116	NVR X32 G1 HDD 8x10TB	41022-124	NVR X32 G1 HDD 8x12TB
41023-109	NVR X48 G1 HDD 1x10TB	<i>Please contact your sales representative.</i>	
41023-112	NVR X48 G1 HDD 4x10TB	41023-120	NVR X48 G1 HDD 4x12TB
41023-114	NVR X48 G1 HDD 6x10TB	41023-122	NVR X48 G1 HDD 6x12TB
41023-116	NVR X48 G1 HDD 8x10TB	41023-122	NVR X48 G1 HDD 8x12TB
41024-112	NVR X64 G1 HDD 4x10TB	41024-120	NVR X64 G1 HDD 4x12TB
41024-114	NVR X64 G1 HDD 6x10TB	41024-122	NVR X64 G1 HDD 6x12TB
41024-116	NVR X64 G1 HDD 8x10TB	41024-124	NVR X64 G1 HDD 8x12TB
41529-112	NVR X32 G1 HDD 4x10TB BIS	41529-120	NVR X32 G1 HDD 4x12TB BIS
41529-114	NVR X32 G1 HDD 6x10TB BIS	41529-122	NVR X32 G1 HDD 6x12TB BIS
41529-116	NVR X32 G1 HDD 8x10TB BIS	41529-124	NVR X32 G1 HDD 8x12TB BIS
41530-112	NVR X48 G1 HDD 4x10TB BIS	41530-120	NVR X48 G1 HDD 4x12TB BIS
41530-114	NVR X48 G1 HDD 6x10TB BIS	41530-122	NVR X48 G1 HDD 6x12TB BIS
41530-116	NVR X48 G1 HDD 8x10TB BIS	41530-122	NVR X48 G1 HDD 8x12TB BIS
41531-112	NVR X64 G1 HDD 4x10TB BIS	41531-120	NVR X64 G1 HDD 4x12TB BIS
41531-114	NVR X64 G1 HDD 6x10TB BIS	41531-122	NVR X64 G1 HDD 6x12TB BIS
41531-116	NVR X64 G1 HDD 8x10TB BIS	41531-124	NVR X64 G1 HDD 8x12TB BIS
EL Series			
41664-112	NVR EL08 G1 HDD 2x10TB	41664-114	NVR EL08 G1 HDD 2x12TB
41665-112	NVR EL16 G1 HDD 2x10TB	41665-114	NVR EL16 G1 HDD 2x12TB

Table III: Affected Extended Warranty

Extended warranty is available only until the Last Time Buy date.

Discontinued Part Number	Discontinued Product	Replacement Part Number	Replacement Product
36161	WTY HDD 10TB EXT 1YR	36164	WTY HDD 12TB EXT 1YR
36162	WTY HDD 10TB EXT 2YR	36165	WTY HDD 12TB EXT 2YR

Table IV: Affected Accessories

Affected accessories will be available while supplies last up to one year prior to End or Repair date.

Discontinued Part Number	Discontinued Product	Replacement Part Number	Replacement Product
35950	HW 8xxx 08-32CH G1 HDD 10TB	36779	HW 8xxx 08-32CH G1 HDD 12TB
38513	HW X12xx G1 HDD 10TB	38514	HW X12xx G1 HDD 12TB
41442	HW IPX G1 HDD 10TB	41443	HW IPX G1 HDD 12TB
41674	HW ELxx G1 HDD 10TB	41675	HW ELxx G1 HDD 12TB

Company Overview

March Networks® helps organizations transform video into business intelligence through the integration of surveillance video, analytics, and data from business systems and IoT devices. Companies worldwide use our software solutions to improve efficiency and compliance, reduce losses and risk, enhance customer service and compete more successfully. With deep roots in video security and networking, March Networks is also recognized as the leader in scalable, enterprise-class video management and hosted services. We are proud to work with many of the world's largest financial institutions, retail brands, cannabis operators and transit authorities, and deliver our software and systems through an extensive distribution and partner network in more than 70 countries. Founded in 2000, March Networks is headquartered in Ottawa, Ontario, Canada. For more information, please visit www.marchnetworks.com.

Customer Support and Assistance

Certified partners can telephone our Technical Support team Monday to Friday during business hours or email at any time.

North America, South America, & Asia Pacific

Telephone – 1 613 591 1441

Toll Free (US & Canada) – 1 800 472 0116

Email – techsupport@marchnetworks.com

Europe, Middle East, & Africa

Telephone – +39 0362 17935 extension 3

Email – supporteurope@marchnetworks.com

If you have purchased a March Networks solution through one of our Certified Partners, please contact your representative directly for first level technical support and assistance with RMA services.

Copyright ©2023. March Networks Corporation. All rights reserved.

Information in this document is subject to change without notice. MARCH NETWORKS, March Networks Command, March Networks Searchlight, March Networks RideSafe, and the MARCH NETWORKS logo are trademarks of March Networks Corporation. All other trademarks are the property of their respective owners.