

Product Change Notice

PCN Number: 42201 Rev 1.0
Notice Type: End of Life
Product / Series: Recorder Appliances and Accessories with 3TB HDDs
Reason: Vendor and Supply Constraints

Effective June 30, 2024 March Networks will declare all 8000 Series, X-12 Series, IPX Series, EL Series and Accessories utilizing 3TB hard drives to be End-of-Life (EOL) due to vendor and supply constraints.

March Networks continue to provide bug fixes, maintenance releases, workarounds or patches for software bugs for this product as per the key dates table below. Any products sold after the last time buy date will be held to the end of support date listed below.

Table I: Key Dates

Phase	Description	Date
Announcement Date	Date announcement was delivered to customer base.	June 30, 2024
Last Time Buy	Last date March Networks will commit to having product available for sale (or until supplies last). March Networks will continue to sell EOL product after this date as supplies allow.	June 30, 2024
Last Ship Date	Last date March Networks will ship product with full warranty.	December 31, 2024
End of Repair Date	Last date that March Networks will commit to repairing returned product.	December 31, 2029
End of Support Date	Last date that March Networks will commit to ensuring that these products will remain compatible with other software components or providing any software updates to resolve issues.	December 31, 2029

Table II: Affected Products

Discontinued Part Number	Discontinued Product	Replacement Part Number	Replacement Product
8000 Series			
28065-107	NVR 8732R G1 HDD 2x3TB LX	28065-111	NVR 8732R G1 HDD 2x4TB LX
28065-108	NVR 8732R G1 HDD 3x3TB LX	28065-112	NVR 8732R G1 HDD 3x4TB LX
28065-109	NVR 8732R G1 HDD 4x3TB LX	28065-113	NVR 8732R G1 HDD 4x4TB LX
28066-107	NVR 8532R G1 HDD 2x3TB LX	28066-111	NVR 8532R G1 HDD 2x4TB LX
28066-108	NVR 8532R G1 HDD 3x3TB LX	28066-112	NVR 8532R G1 HDD 3x4TB LX
28066-109	NVR 8532R G1 HDD 4x3TB LX	28066-113	NVR 8532R G1 HDD 4x4TB LX
28067-107	NVR 8532S G1 HDD 2x3TB LX	28067-111	NVR 8532S G1 HDD 2x4TB LX
28067-108	NVR 8532S G1 HDD 3x3TB LX	28067-112	NVR 8532S G1 HDD 3x4TB LX
28067-109	NVR 8532S G1 HDD 4x3TB LX	28067-113	NVR 8532S G1 HDD 4x4TB LX
28068-107	NVR 8516S G1 HDD 2x3TB LX	28068-111	NVR 8516S G1 HDD 2x4TB LX
28068-108	NVR 8516S G1 HDD 3x3TB LX	28068-112	NVR 8516S G1 HDD 3x4TB LX
28068-109	NVR 8516S G1 HDD 4x3TB LX	28068-113	NVR 8516S G1 HDD 4x4TB LX
28568-104	NVR 8508S G1 HDD 2x3TB LX	28568-106	NVR 8508S G1 HDD 2x4TB LX
28570-104	NVR 8708S G1 HDD 2x3TB LX	28570-106	NVR 8708S G1 HDD 2x4TB LX
28646-107	NVR 8516R G1 HDD 2x3TB LX	28646-111	NVR 8516R G1 HDD 2x4TB LX
28646-108	NVR 8516R G1 HDD 3x3TB LX	28646-112	NVR 8516R G1 HDD 3x4TB LX
28646-109	NVR 8516R G1 HDD 4x3TB LX	28646-113	NVR 8516R G1 HDD 4x4TB LX
34246-104	NVR 8716P G1 HDD 2x3TB LX	34246-106	NVR 8716P G1 HDD 2x4TB LX
39077-104	NVR 8716PR G1 HDD 2x3TB	39077-106	NVR 8716PR G1 HDD 2x4TB
40346-104	NVR 8708P G1 HDD 2x3TB LX	40346-106	NVR 8708P G1 HDD 2x4TB LX
X-12 Series			
38290-106	NVR X1216R G1 HDD 1x3TB	38290-110	NVR X1216R G1 HDD 1x4TB
38290-107	NVR X1216R G1 HDD 2x3TB	38290-111	NVR X1216R G1 HDD 2x4TB
38290-108	NVR X1216R G1 HDD 3x3TB	<i>Please contact your sales representative.</i>	
38290-109	NVR X1216R G1 HDD 4x3TB	38290-113	NVR X1216R G1 HDD 4x4TB
38291-106	NVR X1216S G1 HDD 1x3TB	38291-110	NVR X1216S G1 HDD 1x4TB
38291-107	NVR X1216S G1 HDD 2x3TB	38291-111	NVR X1216S G1 HDD 2x4TB
38291-109	NVR X1216S G1 HDD 4x3TB	38291-113	NVR X1216S G1 HDD 4x4TB
38292-106	NVR X1232R G1 HDD 1x3TB	38292-110	NVR X1232R G1 HDD 1x4TB
38292-107	NVR X1232R G1 HDD 2x3TB	38292-111	NVR X1232R G1 HDD 2x4TB
38292-108	NVR X1232R G1 HDD 3x3TB	<i>Please contact your sales representative.</i>	
38292-109	NVR X1232R G1 HDD 4x3TB	38292-113	NVR X1232R G1 HDD 4x4TB
38293-106	NVR X1232S G1 HDD 1x3TB	38293-110	NVR X1232S G1 HDD 1x4TB
38293-107	NVR X1232S G1 HDD 2x3TB	38293-111	NVR X1232S G1 HDD 2x4TB
38293-109	NVR X1232S G1 HDD 4x3TB	38293-113	NVR X1232S G1 HDD 4x4TB
39120-106	NVR X1224R G1 HDD 1x3TB	39120-110	NVR X1224R G1 HDD 1x4TB
39120-107	NVR X1224R G1 HDD 2x3TB	39120-111	NVR X1224R G1 HDD 2x4TB
39120-109	NVR X1224R G1 HDD 4x3TB	39120-113	NVR X1224R G1 HDD 4x4TB
39121-106	NVR X1224S G1 HDD 1x3TB	39121-110	NVR X1224S G1 HDD 1x4TB
39121-107	NVR X1224S G1 HDD 2x3TB	39121-111	NVR X1224S G1 HDD 2x4TB
39121-109	NVR X1224S G1 HDD 4x3TB	39121-113	NVR X1224S G1 HDD 4x4TB
EL Series			
41664-104	NVR EL08 G1 HDD 2x3TB	41664-106	NVR EL08 G1 HDD 2x3TB

Table III: Affected Extended Warranty

Extended warranty is available only until the Last Time Buy date.

Discontinued Part Number	Discontinued Product	Replacement Part Number	Replacement Product
35408	WTY HDD 3TB EXT 1YR	35405	WTY HDD 4TB EXT 1YR
35409	WTY HDD 3TB EXT 2YR	35406	WTY HDD 4TB EXT 2YR

Table IV: Affected Accessories

Affected accessories will be available while supplies last up to one year prior to End or Repair date.

Discontinued Part Number	Discontinued Product	Replacement Part Number	Replacement Product
28060	HW 67xx & 8xxx 08-32CH G1 HDD 3TB	28849	HW 67xx & 8xxx 08-32CH G1 HDD 4TB
38509	HW X12xx G1 HDD 3TB	38510	HW X12xx G1 HDD 4TB
41671	HW ELxx G1 HDD 3TB	41672	HW ELxx G1 HDD 4TB

Company Overview

March Networks® helps organizations transform video into business intelligence through the integration of surveillance video, analytics, and data from business systems and IoT devices. Companies worldwide use our software solutions to improve efficiency and compliance, reduce losses and risk, enhance customer service and compete more successfully. With deep roots in video security and networking, March Networks is also recognized as the leader in scalable, enterprise-class video management and hosted services. We are proud to work with many of the world's largest financial institutions, retail brands, cannabis operators and transit authorities, and deliver our software and systems through an extensive distribution and partner network in more than 70 countries. Founded in 2000, March Networks is headquartered in Ottawa, Ontario, Canada. For more information, please visit www.marchnetworks.com.

Customer Support and Assistance

Certified partners can telephone our Technical Support team Monday to Friday during business hours or email at any time.

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If you have purchased a March Networks solution through one of our Certified Partners, please contact your representative directly for first level technical support and assistance with RMA services.

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